

# PRIVACY POLICY

Effective Date: March 01, 2021

## APPLICABILITY

This policy describes how EnTech Solutions, a Division of Faith Technologies, Inc., collects and uses information. This policy does not describe our practices on websites or applications where it does not appear. This policy does not apply to information we collect in other forums.

## INFORMATION WE COLLECT

The information we collect often depends on our relationship with you.

**Contact information.** We collect basic information such as your name, email, and phone number. We may also collect your address. We may collect the name of the organization you work for and your title.

**Demographic information.** We may collect your zip code. We collect location information from website visitors. This may include precise location information.

**Site usage information.** We may collect logs and session data when you visit our site. We collect browser and operating system information. We collect what site you came from or what site you visit when you leave us. We also look at the areas of our site you visit and any actions you make. We may collect your IP address. We also collect device identifiers. This might include your operating system and hardware model.

## BUSINESS PURPOSES FOR COLLECTING INFORMATION

**We use information to communicate with you.** For example, we may use information to respond to your questions. We may also use information to contact you about this Policy or our other terms.

**We use information to improve our services.** We use information to make our website and services better. This may include customizing your experience with us.

**We use information for marketing purposes.** We may use information to let you know about new services. This may be by email or on social media platforms. We also use information to send you newsletters or other content we think you may find interesting. We may send you surveys.

**We use information to protect our company and constituents.** We use information to protect our company and customers. We also use information to identify fraud and secure our systems. We use information for other purposes as permitted by law.

## HOW WE COLLECT INFORMATION

**We collect information directly from you.** We collect information if you contact us. We also collect information from you if sign up for email communications, or otherwise submit it to us.

**We collect information about you passively.** We may use tracking tools like browser cookies, web beacons and pixels. We may do this on our website and in emails we send to you. We collect information about users over time. This includes usage and browser information. We may have third parties collect information this way.

**We get information about you from third parties.** For example, business partners may provide information about you to us.

## **WE COMBINE INFORMATION**

We combine information that we have collected offline with information we collect online. We may combine information we collect when you use our applications with information when you visit our websites. We combine information that we have collected across other third-party sites. We also combine information we get from third parties with information we already have.

## **WHEN WE SHARE INFORMATION**

**We share information with vendors who perform services on our behalf.** We may share information with trusted vendors that help us deliver our services. For example, these companies may help us send emails.

**We may share information within our family of companies.** We may share information with our affiliates, parent company, and other related companies. This includes current and future companies.

**We share information if we think we have to in order to comply with the law or to protect you or ourselves.** We will share information to respond to a court order or subpoena. We will also share information if a government agency or investigatory body requests it. We may share information if we are investigating potential fraud.

**We may share information with a successor to all or part of our business.** If all or part of our business was sold, we may share information as part of that transaction. If there is a merger or acquisition, we may also share your information. If there is a financing or bankruptcy, we may share your information.

**We share information as permitted by law and for other reasons we may describe to you.**

**We do not sell, trade or otherwise transfer to outside parties your personally identifiable information.**

## **YOUR CHOICES**

**You can opt out of certain marketing.** To stop receiving our marketing communications follow the instructions in any message you get from us. Even if you opt out of getting marketing messages, we will still send you transactional messages. These include responses to your questions or other necessary information about your account.

**You can control cookies and tracking tools.** Your browser may give you the ability to control cookies or other tracking tools. How you do so depends on the type of tool. Certain browsers can be set to reject browser cookies.

**Our Do Not Track Policy: Some browsers have “do not track” features that allow you to tell a website not to track you. These features are not all uniform. We do not currently respond to those signals.** If you block cookies, certain features on our sites may not work. If you block or reject cookies, not all of the tracking described here will stop. Options you select are browser and device specific.

**You can control certain notifications you get from us.** You can manage these in your account settings.

## **THESE SITES AND APPS ARE NOT INTENDED FOR CHILDREN**

Our sites and apps are meant for adults. We do not knowingly collect personally identifiable information from children under 13. If you are a parent or legal guardian and think your child under 13 has given us information, you can contact

us at the email or address listed at the end of this Privacy Policy. Please mark your inquiries “COPPA Information Request.” Parents can learn more about how to protect children's privacy on-line [here](#).

### **WE USE STANDARD SECURITY MEASURES**

The Internet is not 100% secure. We cannot promise that your use of our sites will be completely safe. We encourage you to use caution when using the Internet. This includes not sharing your passwords.

### **LINKS TO THIRD PARTY SITES**

We may link to third-party sites. Our sites may also include third party content that collects information. We do not control these third parties. This Policy does not apply to the privacy practices of that website. Please read the privacy policy of other websites carefully. We are not responsible for the practices of these third-party sites.

### **CONTACT US**

If you have any questions about this Privacy Policy or our data practices, you may contact us at [info@energybyentech.com](mailto:info@energybyentech.com), 920.225.6737 or at:

EnTech Solutions  
c/o Privacy Inquiries  
225 Main Street  
PO Box 260  
Menasha, WI 54952-0260

### **WE MAY UPDATE THIS POLICY**

We may make changes or updates to this Policy. We will notify you of any material changes to this Policy as required by law. Any revision to this Policy will result in the “Last Revision Date” being updated.

